PSTN: The Final 90 Days.

VCG

Five questions organisations need answering

The PSTN switch-off is now less than 90 days away, and plenty of organisations still have lines to move. Here are straight answers to the questions we hear most often, so you can act quickly and with confidence.



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SWITCH-OFF

1. Is 31 January 2027 the final date?

Yes. Our providers have confirmed this date with us.

There will be no further extensions. Any services still relying on the PSTN need to move before 31 January 2027 to avoid losing connection.

- Exchange closures are already underway.
- Legacy prices keep rising, and alternatives often cost less.
- Engineer availability is already tightening as the date nears.

2. What does this mean for my organisation?

Anything still running on a traditional phone line needs to move before 31 January.

This can include:

- Phone lines and the broadband that runs over them.
- Alarms, lift lines and card terminals.
- Fax, franking and other legacy services.

3. Where should we start?

With less than 90 days to go, focus first on:

- Lines that support critical systems.
- Your busiest sites.
- Any lines you're unsure about.

What if FTTP isn't available?

There are good alternatives. We can move you to a service that's available today, with a clear path to FTTP or Ethernet when it reaches you.

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4. How long does migration take?

Multi-site migrations usually take three to five months, so with less than 90 days left, the focus now is on moving what matters most before the switch-off.

Talk to us now and we'll help you prioritise your critical lines and sites. Please send any migration or upgrade orders to us as soon as possible: engineer capacity is filling up fast, and we can no longer guarantee that new requests will complete before 31 January.

What happens next

1. Request a call back
We'll talk through what's still on copper.

2. Agree your priority sites
Critical lines and busiest locations first.

3. Place your orders
The sooner they reach us, the better.

5. What does PSTN migration actually cost?

It's often assumed that newer options such as SoADSL, SoGEA, FTTP, 5G and satellite cost more than legacy lines.

Once rising PSTN prices are factored in, modern connectivity usually works out more cost-effective. A side-by-side comparison for your sites will show you the real difference.

Your migration options

SoADSL
Interim copper option where fibre isn't available yet

SoGEA
An FTTC alternative that suits many requirements

FTTP
Full fibre for long-term resilience and performance

5G and Satellite
Coverage for remote and hard-to-reach sites

If you haven't fully migrated...

Led by one of our technical specialists, our PSTN health check maps what's still running on your lines, recommends the right route for each site and tells you what can realistically be done before 31 January.

A useful starting point, whether or not you go on to work with us.

Request a Call Back

Commonly overlooked PSTN dependencies

We often find PSTN lines supporting:

- Security and access systems
- Lifts and emergency comms
- Payments and point-of-sale systems
- Legacy telephony services

Finding these before the switch-off helps avoid disruption.

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